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| --- | --- |
| Use Case ID | 4.2 |
| Use Case Name | Delete Appointment |
| Actors | Receptionist |
| Preconditions | 1. Receptionists should have logged into the system. 2. Receptionists should have viewed the list of appointments. |
| Postconditions | Receptionists will have the ability to delete an existing appointment from the waiting list. |
| Normal Flow | 1. The receptionist should choose which appointment wants to delete from the waiting list. 2. The system will require confirmation before removing the appointment from the waiting list. |
| Alternative Flow | In step 2 of the normal flow, the receptionist chooses one pet and then:   * If the receptionist didn’t confirm the deletion of the appointment, nothing changes. |
| Exceptions |  |

Activity